

SYSTEM REQUIREMENTS

- Internet connection 1 Mbps or better (broadband recommended)
- Speakers and microphone built-in, USB plug-in, Bluetooth wireless or professional broadcasting equipment
- Camera built-in, USB plug-in or professional camera for broadcasting

SUPPORTED BROWSERS

- Google Chrome version 55 and later
- Safari 9 and later (with plug-in) 11 and later (without plug-in)
- Opera version 44 and later
- Mozilla Firefox version 50 and later
- Microsoft Edge, all versions
- IE version 11 and later
- Vivaldi all versions
- Yandex version 16

BANDWIDTH REQUIREMENTS

The bandwidth used by ArchieBot will be optimized for the best experience based on the participants' network. It will automatically adjust for 3G, WiFi or Wired environments.

*We do not recommend connecting by 2.4 wifi because of radio noise and bluetooth interference that can lower your connection quality

Recommended bandwidth for Online Events:

- For 1:1 video calling 500kbps (up & down)
- For group video calling: 500kbps/1Mbps (up/down)
- For screen sharing only: 50-200kbps (up/down)
- For audio VoiP: 50kbps

Recommended bandwidth for single broadcast viewers:

- For 1:1 video calling 500kbps (down)
- For screen sharing only: 50-200kbps (down)
- For external streaming source only: 0.5-1.5 Mbps (down)
- For audio VoiP: 50kbps (down)

FIREWALL CONFIGURATION

For ArchieBot to work correctly, the following ports need to be open in your firewall:

- 443/TCP (required)
- 10000-20000/UDP + TCP (optional, recommended)

*All parameters are default and may vary depending on the configuration of the enterprise account